



COMPLAINT NOTICE

We understand mistakes can happen. We are always working to improve our services and work harder for our members. Hopefully you will not have a need for this... however, if you do have a complaint please tell us so we can come to a resolution.

Linkage Credit Union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with Linkage Credit Union, you should contact the credit union first. If the dispute is not resolved to your satisfaction, you may file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means below:

By U.S. Mail:

914 East Anderson Lane

Austin, Texas 78752-1699

Telephone Number: (512)837-9236

Fax Number: (512)832-0278

Website: www.t cud.state.tx.us